

Q: What's included in the Challenge Pack Trial Offer?

A: Beachbody Challenge Packs are the complete package, offering total support for achieving health and fitness goals. The formula? Fitness + nutrition + support = success!

Your Challenge Pack Trial Offer includes:

- Choice of one of three of our top-selling fitness programs: P90X®, TurboFire®, or Brazil Butt Lift®.
- Your first 30-day supply of Shakeology delivered through Home Direct, our monthly autoship program. With Home Direct, you'll receive a new 30-day supply of Shakeology every 30 days and will be billed on a monthly basis for each shipment.** You can cancel anytime by calling Customer Service at 1 (800) 470-7870.
- A 30-day trial membership to the Team Beachbody VIP Club.†‡ 30 days after signing up, you'll be billed \$38.87 per quarter in advance. You can cancel anytime by calling Customer Service at 1 (800) 470-7870.

Q: How much does the Challenge Pack Trial Offer cost?

A: We are so confident that you'll see results with the Challenge Pack that we are going to let you try it FREE for 30 days. All you have to do is pay **\$14.95 for shipping & handling, plus applicable tax.***

After 30 days, if you keep the product, we'll bill you the full amount of the pack.

- P90X Challenge Pack = \$205
- TurboFire Challenge Pack = \$205
- Brazil Butt Lift Challenge Pack = \$160

After 30 days, you will also be billed for any applicable Shakeology Home Direct** and Team Beachbody Club Membership†,‡ charges.

Q: How do I return my Challenge Trial Pack?

A: Call Customer Service at 1 (800) 470-7870 to return the pack within 30 days. You must return all items included in the pack. If we do not receive all items within 30 days, your credit card will be billed the full price. However, if you've called to return within 30 days, the amount will be credited appropriately once we receive all items.

Q: How long will the Trial Offer be available?

A: We will be offering this for a limited time from 6/25–7/31 only.

Q: Why is there a shipping charge when regular Challenge Packs have free shipping?

A: We charge shipping and handling for the Trial Offer since we are not receiving full payment for the product at the time of purchase.

Q: What if I am already on Shakeology HD?

A: If you are already on Shakeology HD, buying a Challenge Pack will trigger a second Shakeology HD account.

Q: What if I am already a Team Beachbody VIP Club member?

A: If you are already a Team Beachbody VIP Club member, the system will recognize your account and not create a new Club membership when you purchase a Challenge Pack. The billing for your existing Club membership will continue on the original billing schedule.

*Upon your order of the Challenge Pack Trial, you will be charged \$14.95 shipping and handling plus all applicable tax at the time of your order. Return the entire package within 30 days and the taxes you paid will be refunded; shipping and handling is not refunded. If you do not return the entire package within 30 days, the credit card you use today will be charged the full Challenge Pack price, any applicable sales tax on your second Shakeology order, plus one quarterly charge of \$38.87 for Team Beachbody Club membership (if Team Beachbody Club membership was initiated on the day of your order). You will continue to receive Shakeology through our Home Direct program, described below.**

With Shakeology Home Direct, you'll receive this item every 30 days, shipped directly to your door and billed to the credit card you use today in the amount of \$119.95 (\$107.96 for Club members) a month, (or \$129.95 (\$116.96 for Club members) a month for vegan Tropical Shakeology)—which includes FREE shipping to your doorstep. With this Challenge Pack Trial Offer, you will be charged for each Shakeology shipment delivery approximately 30 days **AFTER your receipt of the shipment. You may call Customer Service at 1 (800) 470-7870 to cancel your Shakeology HD order at any time; however, you will still be charged for the most recent shipment of Shakeology you received.

†Upon your order of the Challenge Pack Trial, you will receive an email to upgrade your Team Beachbody Club membership. Thirty (30) days after you upgrade your membership, you'll automatically be billed to continue your Team Beachbody Club membership at a cost of \$2.99 a week, billed \$38.87 per quarter in advance to the credit card you provide today. You can cancel anytime to avoid future charges by calling Customer Service at 1 (800) 470-7870.

‡Offer not valid for current Team Beachbody Club members.