

FAQs for TBB SHOP

Q: What is included in the Challenge Pack Trial Offer?

A: Beachbody® Challenge Packs are the complete package, offering total support for achieving health and fitness goals. The formula? Fitness + nutrition + support = Success!

Your Challenge Pack Trial Offer includes:

- Choice of one of Beachbody's 3 top-selling fitness programs: P90X®, TurboFire®, or Brazil Butt Lift®.
- Your first 30-day supply of Shakeology® delivered through Home Direct, our monthly autoship program.** See below for details on how the monthly autoship program works.
- A 30-day trial to Team Beachbody VIP Club membership.†‡ See below for details on how the VIP Club membership works.

Q: How much does the Challenge Pack Trial Offer cost?

A: We are so confident that you'll see results with the Challenge Pack that we are going to let you try it FREE for 30 days. All you have to do is pay **\$14.95 shipping & handling, plus applicable tax.***

After 30 days, if you keep the product, we'll bill you the full amount of the pack.

- P90X Challenge Pack = \$205
- TurboFire Challenge Pack = \$205
- Brazil Butt Lift Challenge Pack = \$160

You will also receive your next shipment of Shakeology and be billed for any applicable sales tax on the Shakeology shipment and one quarterly charge of \$38.87 to continue your Team Beachbody VIP Club membership (if Team Beachbody Club VIP membership was initiated on the day of the order).†‡

Q: How do I return my Challenge Trial Pack?

A: You should call Customer Service at 1-800-470-7870 to return the pack and cancel your Team Beachbody VIP Club Membership within the first 30 days. You must return all items included in the pack. If the pack is not received within the first 30 days, you may be charged and payment will be refunded once we receive the returned order in Warehouse.

Q: How long will the Trial Offer be available?

A: We will be offering this for a limited time from 6/25/12-7/31/12 only.

Q: What if I am already on Shakeology HD?

A: If you are already on Shakeology HD, buying a Challenge Pack will trigger a second Shakeology HD account. You can call Customer Service at 1-800-470-7870 for more details.

Q: What if I am already a Team Beachbody VIP Club member?

A: If you are already a Team Beachbody VIP Club member, the system will recognize your account and not create a new or a 30-day trial VIP Club membership when you purchase a Challenge Pack Trial Offer. The billing for your existing VIP Club membership will continue on the original billing schedule.

*Upon your order of the Challenge Pack Trial Offer, you will be charged \$14.95 shipping and handling (additional shipping charges may apply to shipments outside the U.S., and to U.S. territories, Alaska, and Hawaii) plus all applicable tax at the time of your order. Return the entire package within 30 days and the taxes you paid will be refunded; shipping and handling is not refunded. If you do not return the entire package within 30 days, the credit card you use today will be charged the full Challenge Pack price and any applicable sales tax on your second Shakeology shipment, plus one quarterly charge of \$38.87 for Team Beachbody VIP Club membership (if Team Beachbody VIP Club membership was initiated on the day of your order). You will continue to receive Shakeology through our Home Direct program, described below.**

**With Shakeology Home Direct, you will receive this item every 30 days, shipped directly to your door and billed to the credit card you use today in the amount of \$119.95 (\$107.96 for VIP Club members) a month, (or \$129.95 (\$116.96 for VIP Club members) a month for vegan Tropical Shakeology)—which includes FREE shipping to your doorstep. With this Challenge Pack Trial Offer, you will be charged for each Shakeology shipment delivery approximately 30 days AFTER your receipt of the shipment. You may call Customer Service at 1 (800) 470-7870 to cancel the Shakeology HD order at any time; however, you will still be charged for the most recent shipment of Shakeology received.

†Upon your order of the Challenge Pack Trial Offer, you'll receive an email to upgrade your Team Beachbody VIP Club membership. Thirty (30) days after you upgrade your membership, you'll automatically be billed to continue your Team Beachbody VIP Club membership at a cost of \$2.99 a week, billed \$38.87 per quarter in advance to the credit card you provide today. You can cancel anytime to avoid future charges by calling Customer Service at 1 (800) 470-7870.

‡Offer not valid for current Team Beachbody VIP Club members.